

Using Your New Debit Card

In order to protect you from fraud, we limit how much your debit card can be used per day. We can increase these limits at any time, if needed, simply call us at 513-598-2299. Your default card limits are as follows.

\$2000 per day for Point-of-Sale transactions

\$1000 per day for ATM transactions

- ✓ For your card safety, you should press “Credit” whenever possible when making a purchase with your debit card.
 - ✓ Cincinnati Federal, MoneyPass®, and Allpoint ATMs can be used Surcharge FREE.
- ✓ We will not charge you for using another ATM out of our network and we’ll reimburse you up to \$10 per month in foreign ATM fees.

An easier way to pay.

Enjoy contactless payments with Mobile Pay. Add us to your mobile wallet today!



Contact us

Activate your card or Reset your pin	800-992-3808
Change limits	513-598-2299
Card Replacement	513-598-2299
Dispute an unauthorized transaction	833-231-0726
Lost or Stolen card	833-231-0725