

Using Your New Debit Card

In order to protect you from fraud, we limit how much your debit card can be used per day. We can increase these limits at any time, if needed, simply call us at 513-598-2299. Your default card limits are as follows.

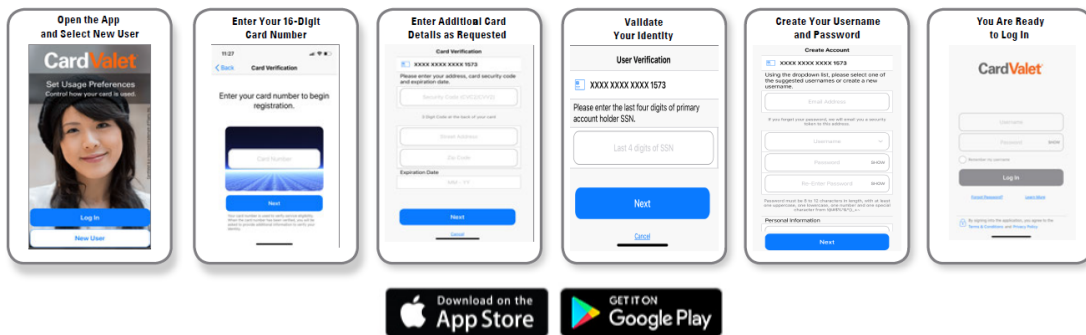
\$2000 per day for Point of Sale transactions

\$1000 per day for ATM transactions

- ✓ For your card safety, you should press "Credit" whenever possible when making a purchase with your debit card.
 - ✓ Cincinnati Federal, MoneyPass®, and Allpoint ATMs can be used Surcharge FREE.
- ✓ We will not charge you for using another ATM out of our network and we'll reimburse you up to \$10 per month in foreign ATM fees.

Your Card. Your Way.

Want to have more control over your card? Download the CardValet® App from your phone's app store, then register your card. CardValet® allows you to turn your card on or off, set controls or alerts, view balances, receive transaction notifications, and more!



An easier way to pay.

Enjoy contactless payments with Mobile Pay. Add us to your mobile wallet today!



Contact us

Activate your card or Reset your pin	800-992-3808
Change limits	513-598-2299
Card Replacement	513-598-2299
Dispute an unauthorized transaction	833-231-0726
Lost or Stolen card	833-231-0725



Covington
1050 Scott St
Covington, KY 41011
859-261-2076

Florence
6890 Dixie Hwy
Florence, KY 41042
859-283-2400

Main Office
6581 Harrison Ave
Cincinnati, OH 45247
513-574-3025



Price Hill
4310 Glenway Ave
Cincinnati, OH 45205
513-921-1465

Anderson
1270 Nagel Rd
Cincinnati, OH 45255
513-474-0400

Miami Heights
7553 Bridgetown Rd
Cincinnati, OH 45248
513-941-6777