

Electronic Banking Made Easy

Online Banking:

Our online banking is a 24-hour bridge to your account. Online banking gives you access to review your accounts, transfer funds, view eStatements, set up alerts, and pay bills online. Follow the steps below to sign up:

1. Go to www.cincinnati-federal.com
2. In the upper right-hand corner of the web page click “Enroll Now” (located under the words “Online Banking”)
3. Follow the easy instructions from here.

eStatements:

eStatements allow you to receive your monthly bank statements through your email. eStatement users will receive an e-mail notice every month, notifying you that the statements are available through a secure login to the bank website. Follow the steps below to sign up:

1. You must first be signed up for online banking. If you have not done this already, follow the steps above.
2. Go to Online banking and log in using your Username and Password
3. Click on the account you would like to enroll in eStatements
4. Click the green Documents button above Account Information
5. In a new window you will be notified that if you proceed you will be changing your current statement delivery type. To proceed, click yes
6. You will be directed to your disclosure agreement. To accept you will have to enter a confirmation code.
 - o To get your confirmation code click on the PDF document link above the confirmation code box. The confirmation code will be at the top of the sample statement in the PDF.
7. Enter the confirmation code into the Confirmation Code box and click “I Agree”.
 - o You will now receive e-mail notices when your statements are available.

Bill Pay:

Bill Pay allows you to pay bills, review payment history and pending bill payments as well as receive electronic bills through the internet. Follow the steps below to sign up:

1. You must first be signed up for online banking. If you have not done this already, follow the steps to sign up for Online Banking.
2. Go to Online banking and log in using your Username and Password
3. Click the Bill Payment tab at the top of the screen
4. Agree to the Terms of Service by clicking “I Accept” at the bottom left and click Next Step
5. Agree to the Privacy Policy by clicking “I Accept” at the bottom left and click Next Step
6. Verify your personal information is correct on the Basic Info screen
7. Verify the account number you wish to enroll in Bill Pay is accurate and click the Next Step button
8. Your enrollment in Bill Pay is complete. Click the Get Started button on the Right and you will be directed to the Payment Center.

Mobile Banking:

Do your banking through your smart phone. With Mobile Banking you can see your account balance, make deposits, do transfers, pay bills, and locate branch and ATM locations. Follow the steps below to sign up:

1. Download the Cincinnati Federal app from either the Apple App or Google Play store.
2. Simply log in with your Online Banking username and password.

We are here to help!

Call our Operations Department at (513) 598-2299 between 9am and 6pm Monday through Friday or 9am to 1pm on Saturday and we will be glad to help you with all of your electronic banking questions.